



### **1. Why is my DUPR so off?**

**Answer:** Your rating is probably off because you have not played enough DUPR games against similar-level players recently. If your [reliability score](#) is below 80, you should not expect your rating to be fully accurate since the algorithm does not have enough data yet.

### **2. When can I play in a higher division to test myself?**

**Answer:** Playing up in a division is a personal decision based on several factors. Are you consistently winning in your current division? Are you feeling unchallenged or find it easy to dominate your current level? Have you been taking classes, drilling, and improving your game? If so, playing up a level within .5 of your current rating is a great way to test your skills and see how you fare against higher-rated players.

**Note for Tournament / Event Directors:** We recommend creating minimum and maximum levels for each division of play to allow for rising players to play up one level. Creating minimums keeps the level of play fair and competitive for everyone.

Example: 4.000 to 4.499 event. Suggested minimum of 3.600, with a maximum of 4.499.

Example: 4.500 to 4.999 event. Suggested minimum of 4.000 with a maximum of 4.999.

### **3. My rating went down because all the balls went to my partner.**

**Answer:** When you play competitive games, you should expect opponents to target the weaker player, but that is part of the competition. When you are better than your teammate, you need to find ways to help. Either by creating a new strategy or by hitting shots that will make it easier for your teammate to hit back. Your rating went down because you did not meet expectations, based on the average rating of the teams and the predicted score.

### **4. Why is it important to use DUPR?**

**Answer:** The main reason is to have competitive matches. When using DUPR properly, players get matched with similar level players all the time, which ensures competitive matches. It is easy to find competitive matches when you have a small group and everyone knows everyone, but DUPR is used to expand in the community, to meet new people, to improve your game by playing with different partners.

### **5. What can I do to improve my DUPR?**

**Answer:** Besides seeking advice and help from professional coaches, the main thing you should do is play every point the same way, and try to win important points throughout the match. Play in your division, get some good results, and once you get close to the next division, give it a try. Play a lot of tournaments or fun competitions where you keep the same partner, that way you will have a good chemistry with your partner, which will help in key moments of the game.

### **6. What is the reliability score?**

**Answer:** It is a combination of match recency, who you play against, and mixing partners. The more you play with highly reliable players, and the more you mix partners, the higher your reliability will be. You should see a 60% reliability or higher after 8-10 games. If you stop playing, your reliability will decrease.

### **7. I don't want to play DUPR because I am just playing for fun, I am not a competitive player.**

**Answer:** I understand you do not always want to play competitive matches, that is why we offer both normal open plays and DUPR open plays. If you never want to play competitively, you should still use DUPR and play in DUPR events, that is going to help you find new players that will fit in your group. DUPR is just a tool, it does not define who you are, and it is FREE!